

**ILLINOIS WORKERS' COMPENSATION COMMISSION  
TELEPHONE DIRECTORY BY SUBJECT**

7/25/11

<b>FOR QUESTIONS REGARDING</b>	<b>CONTACT</b>	<b>TELEPHONE</b>
Accident location/hearing site	Information Unit	312/814-6611
Accident reporting		
To learn filing requirements	Information Unit	312/814-6611
To transmit reports electronically	Bennie Horton	312/814-6179
Accounts Payable	William Francisco	312/814-6616
Arbitration		
To learn the status of a case/check procedures	Information Unit	312/814-6611
To file a complaint against an arbitrator	Carolyn Parks	312/814-6638
To leave a message for an arbitrator	Arbitration Support Staff	312/814-6630
To request an arbitrator assignment (1 <sup>st</sup> time)	Docket	312/814-1158
To request an arbitrator reassignment	Bertha Parker	312/814-6059
Attorney		
To find an attorney	Chicago Bar Association	312/554-2001
<i>Note: There may be a \$20-25 referral fee.</i>	IL State Bar Assoc.	217/525-5297
See also	Peoria County Bar Association	309/674-6049
<a href="http://www.illinoislawyerfinder.com/search.html">http://www.illinoislawyerfinder.com/search.html</a>	Sangamon County Bar Association	217/528-2183
	Winnebago County Bar Association	815/964-4992
To obtain an IWCC attorney code number	Yvonna Castronova/Information Unit	312/814-6564
Bankruptcy		
Insurance carrier	Larry Fleming/Ins. Guaranty Fund	312/424-3360
Self-insured employer	Self-Insurance Div./Chicago	312/814-6064
	Self-Insurance Div./Springfield	217/785-7084
Benefits		
How to apply for	Information Unit	312/814-6611
Nonpayment of TTD or medical benefits	Information Unit	312/814-6611
Nonpayment of award or settlement by insurer	Illinois Dept. of Insurance (toll-free)	866/445-5364
Rate Adjustment Fund (cost-of-living) checks	Inez Gardner	312/814-1446
Rate sheets	Information Unit	312/814-6611
Second Injury Fund	Inez Gardner	312/814-1446
Black lung disease (federal program)	US Dept. of Labor (toll-free)	800/347-3771
Certification of documents	Information Unit	312/814-6611
Change of venue		
To make a request	Information Unit	312/814-6611
To resolve problems with a change	Enrique Cabrera/Data Entry	312/814-6639
Court of Claims		312/814-3887
Court reporters	Linda Freeman	312/814-5781
Decisions		
To check on a pending arbitration decision	Arbitration Support Staff	312/814-6630
To check on a pending review decision	Bessie Mims	312/814-6572
To correct an arbitration decision (19(f))	Arbitration Support Staff	312/814-6630
To correct a review decision (19(f))	Dora Shabazz	312/814-1460
To check on date of receipt of decision	Mailroom	312/814-6633
To obtain a copy of a decision		
In Chicago (walk-in)	File Room	312/814-6636
Through the mail	Information Unit	312/814-6611
Through certified mail	Data Entry	312/814-6639
FEIN	IRS (Press 2; request topic 750) <a href="http://www.irs.gov/">http://www.irs.gov/</a>	800/829-4477
Fraud	WC Fraud Unit/IL Dept. of Insurance	312/814-9457
	Toll-free	877/923-8648
Freedom of Information Act requests (FOIA)	Nick Velazquez	312/814-6560
Human Resources	Kelly Culpepper	312/814-7265
Insurance		
Assigned risk pool	NCCI	800/622-4123
Carriers/unpaid bills/balance billing	IL Dept. of Insurance (toll-free)	866/445-5364

FOR QUESTIONS REGARDING	CONTACT	TELEPHONE
Certificate of insurance	Insurance Compliance Div.	800/622-4123
Certificate of group wc ins pool or PEO insurance	Etta Mae Credi IL Dept. of Insurance	217/782-1757
COBRA	US Dept. of Labor/Pension & Welfare	312/353-0900
Complaints about insurer behavior	Dick Allender IL Div of Insurance	217/782-4159
Employer's wc insurance coverage	IWCC/Insurance Compliance Division	312/814-1556
Fraud	IL Dept. of Insurance/WC Fraud Unit (toll-free)	877/923-8648
Group wc insurance pools	Etta Mae Credi IL Dept. of Insurance	217/782-1757
Premium rates	John Gatlin IL Div of Insurance	217/782-1786
Labor issues		
Child labor law	Illinois Dept. of Labor	312/793-5570
Employee benefits (retirement, health ins: COBRA, HIPAA)	US Dept. of Labor/Benefits Security (toll-free)	866/444-3272
Family and Medical Leave Act	US Dept. of Labor	866/487-9243
Harassment, discrimination issues	Illinois Dept. of Human Rights	312/814-6200
	US Equal Employment Opp. Comm. (toll-free)	800/669-4000
Minimum wage and overtime	Illinois Dept. of Labor	312/793-2804
Private employees' union issues	National Labor Relations Board	312/353-7570
Public employees' union issues	Illinois Labor Relations Board	312/793-6400
Unemployment insurance	Ill. Dept. of Employment Security	312/793-5700
Wages (unpaid wages, illegal deductions)	Illinois Dept. of Labor	312/793-2808
Legislative inquiries	Tony Rossi	217/891-4725
Media calls	Susan Piha	312/814-6558
Microfilm (to view old cases)	File Room	312/814-6636
Motions	Information Unit	312/814-6611
Publications (to obtain copies of Act, rules, forms, etc.)	Mailroom	312/814-6633
Purchasing	Kate Melford	312/814-1672
Rate Adjustment Fund	Inez Gardner	312/814-1446
Remand orders	Information Unit	312/814-6611
Review (status, assignment of commissioner, etc.)	Bessie Mims	312/814-6572
Safety		
Free safety consultation program	Ill. Dept. of Commerce & Econ. Opportunity (toll-free)	800/972-4216
Literature, training, etc.	National Safety Council	630/285-1121
	OSHA	312/353-2220
Second Injury Fund	Inez Gardner	312/814-1446
Self-insurance	Self-Insurance Div./Chicago	312/814-6064
	Self-Insurance Div./Springfield	217/785-7084
Settlement contracts		
To have a commissioner assigned on a rejected contract	James Gentry/File Room	312/814-6714
To obtain a copy of an archived contract	Information Unit	312/814-6611
To pick up a copy in the Chicago office		312/814-0008
To submit a contract	File Room	312/814-6636
Settlement Days	Nick Velazquez	312/814-6560
State of Illinois phone numbers	State of Illinois operator	312/814-3500
Statistics		
Federal data	US Bureau of Labor Statistics ( <a href="http://www.bls.gov/">http://www.bls.gov/</a> )	312/353-1880
State data	Susan Piha	312/814-6558
Summons	Information Unit	312/814-6611
Transcripts	Annis McMorris	312/814-6588
TV for hearing rooms	Bertha Parker	312/814-6059
Unemployment insurance		
General information	<a href="http://www.ides.state.il.us">http://www.ides.state.il.us</a>	
Unemployment insurance number	IL Dept. of Employment Security	312/793-5280
Utilization review	IL Dept. of Employment Security (toll-free)	800/247-4984
	Kelly Reim IL Dept. of Insurance	217/558-2309
Workers' compensation for...		
...City of Chicago employees	City of Chgo. Committee on Finance	312/744-3388
...Cook County employees	Cook Co. Risk Mgmt. Div.	312/603-6385
...federal employees	U.S. Dept. of Labor	312/596-7157
...railroad employees	Railroad Retirement System	312/751-4820
Workers' Compensation Research Institute		617/661-9274