

**ILLINOIS DEPARTMENT OF INSURANCE
TELEPHONE DIRECTORY**

FOR QUESTIONS REGARDING	CONTACT	TELEPHONE	EMAIL
Bankrupt insurance company or pool paying wc benefits	IL Insurance Guaranty Fund	312/422-9700	
Check insurance coverage			
---of insured or self-insured employer	IWCC Insurance Compliance Div.	800/622-4123	inscompquestions.wcc@illinois.gov
---of group workers' comp insurance	Marcy Savage	217/557-6950	marcy.savage@illinois.gov
---of PEO insurance	David Murphy	217/782-5415	david.murphy@illinois.gov
Consumer Complaints ¹	Iris Canto	312/814-5444	iris.canto@illinois.gov
Contract disputes (medical provider-payer)		866/455-5364 (push 8 for Managed Care Unit)	
Fraud	William Blumthal	312/814-5394	doi.workcompfraud@illinois.gov
		Toll-free 877/923-8648	
Insurance company compliance	John Gatlin P&C Compliance	217/782-1786	john.gatlin@illinois.gov
Legal counsel	Cynthia Lemar	217/558-2745	cynthia.lemar@illinois.gov
Legislation	Jeff Scott	217/558-4844	jeffrey.scott@illinois.gov
Preferred Provider Program (PPP)	Managed Care Unit	217/557-6953	doi.managed.care@illinois.gov
Premium rates	John Gatlin P&C Compliance	217/782-1786	john.gatlin@illinois.gov
	Amanda Wiggers P&C Compliance	217/785-4157	amanda.wiggers@illinois.gov
Press	Alissandra Calderon	312/814-6809	alissandra.calderon@illinois.gov
Third party administrators ²	David Murphy Consumer Market: Producer	217/782-5415	david.murphy@illinois.gov
Utilization review	Utilization Review/Managed Care Unit	217/557-6953	doi.managed.care@illinois.gov

For questions regarding DOI website content, please contact the appropriate individual listed above.

10/26/15

¹ For employer complaints regarding WC insurance coverage only.

² To check if a specific firm is licensed as a TPA for life/accident/health insurance.